# **Terms & Conditions**

# 100% Money Back Guarantee

Please read these terms and conditions carefully before registering for this American Physician Institute for Advanced Professional Studies LLC ("API") course. By registering, you signify that you accept the provisions of these Terms & Conditions and that you are entering into a legally binding agreement with API.

The following sections are contained in these Terms and Conditions:

- LICENSE AGREEMENT/COPYRIGHT
- 100% MONEY BACK GUARANTEE
- REFUND PAYMENTS AND CREDITS
- GIFT CARDS/REWARDS EARNED THROUGH AMBASSADOR PROGRAM OR OTHER PROMOTIONS
- COMMUNITY GUIDELINES
- MISCELLANEOUS

# LICENSE AGREEMENT/COPYRIGHT

When you purchase access to an *API* product, you are licensing it **FOR INDIVIDUAL USE EXCLUSIVELY**. *API* invests significantly in developing its content and diligently defends its trademarks and copyrights.

Account access may not be, in any way:

- Resold, distributed, shared or transferred
- Used for group viewing
- Recorded, reproduced, or copied
- Purchase or acquired through 3rd party sellers
- Used as part of Residency or Fellowship program didactic sessions, except as expressly permitted in writing by API

Violation of this agreement will result in the termination of access to all course materials, even prior to the end of the course subscription period, without refund and nullifying all associated guarantees.



#### **100% MONEY BACK GUARANTEE**

There will be no refunds, credits, or exchanges for courses in which a CME test has been completed and a certificate issued. There will be no refunds or credits for any promotional items, such as gift cards, included with your purchase. The value of any promotional item will be deducted from the registration cost if a refund or credit is requested. All cancellations MUST be made by calling *API* Customer Care at 877-225-8384 or support@americanphysician.com.

If you are not satisfied with your online course, contact API within 30 days from purchase date, to either exchange your course or receive a full refund or credit of the course paid tuition.

• No refunds or credits will be given, or exchanges allowed for online course cancellations after 30 days from purchase date.

#### **REFUND PAYMENTS AND CREDITS**

Refund payments are made to the party that has tendered the original course payment (such as the applicable check payer, credit card holder and the like). *API* disclaims liability to any party for payments and credits made in accordance with this policy.

Any available credits will be in the "My Account" section of your API account portal, as well as in the shopping cart for online purchases. Note that any unclaimed credits will expire after 12 months.

# GIFT CARDS/REWARDS EARNED THROUGH AMBASSADOR PROGRAM OR OTHER PROMOTIONS

API recommends consulting with your tax advisor on the taxability of any gift card or reward earned through an API program or promo. To submit a W9 to API, please click here for instructions.

#### **COMMUNITY GUIDELINES**

*API* supports an impassioned exchange of ideas and opinions in our online community. We encourage you to be respectful when posting or commenting. Any violations to the guidelines could result in termination of access to our Community study groups. For a complete list of these guidelines, read the Community Do's and Don'ts, found on your *API* account portal.

### **MISCELLANEOUS**

# Limitation of Liability

API's liability shall not exceed the tuition paid for the course for which you are registered and that under no circumstances shall API be liable for any special, indirect, incidental, punitive or exemplary damages.



#### Complete Agreement

These Terms & Conditions supersede any and all prior agreements and understandings, whether written or oral, between *API* and the registrant.

#### **Governing Law**

These Terms & Conditions are governed by and construed under the laws of the State of Illinois. Jurisdiction and venue over the parties as to matters arising hereunder is vested in the state courts sitting in DuPage County, Illinois or federal courts with jurisdiction in DuPage County, Illinois.

American Physician Institute for Advanced Professional Studies

1 Mid America Plaza, Floor 3 Oakbrook Terrace, IL 60181 877-225-8384

<u>Support@AmericanPhysician.com</u> <u>www.AmericanPhysician.com</u>

PLEASE KEEP A COPY OF THESE TERMS & CONDITIONS FOR YOUR FILES.